

We've Updated Our Billing Statements to Serve You Better

Introducing a new and improved format!

At Suburban Propane, we are always improving our operations to offer our valued customers the highest level of service. As part of that effort, we recently updated the format of our billing statements. Now, it's even easier to find the details you need at a glance! To become familiar with these changes please refer to the illustration below.

Manage your account online with our convenient Customer Portal and enjoy paperless statements, secure bill pay, access to your account history, and more

Our mobile-friendly customer portal benefits you with secure, instant access to your Suburban Propane account from your computer, tablet, or smart-phone. It's the easy way to check your account history, make a payment, request paperless billing, and more! To get started visit account.suburbanpropane.com/.

- 1. Statement Summary** — This special new blue section provides a summary of your statement at a glance and includes your:
 - **Account Number** — Please write this number on any checks used for payments and have it ready when you call for service.
 - **Summary of Recent Activity** — Your statement balance, payments, credits, and charges are summarized here.
 - **Due Date** — Your payment is due upon receipt of your statement.
- 2. Important Messages** — This area includes any special information about your account, our services, or special offers.
- 3. Customer Service Phone Numbers** — You can call our toll-free number or local service center number if you have inquiries.
- 4. Account Activity** — This section provides a summary of all current account activity, organized by date and amount charged.
- 5. Amount Due** — This is the total payment which is now due. Please pay this amount in full unless already paid.
- 6. Remittance Portion** — If mailing your payment, please tear this section at the dotted line and enclose in the envelope provided.

Suburban Propane PO BOX G WHIPPANY, NJ 07981-0406

STATEMENT Page 1 of 2

1 Summary

Account Number: 1110-000000
Statement Date: 09/30/2016
Previous Statement Balance: \$-10.63
- Payments and Credits: \$0.00
+ New Activity: \$87.33
+ Late Charge: \$0.00
= Statement Balance: \$76.70
Due Date: Upon Receipt
Please disregard if already paid

2 IMPORTANT MESSAGES

Payments made by personal check may be electronically deposited.

To pay your bill online, please visit us at www.suburbanpropane.com

3 VISA MASTERCARD DISCOVER AMERICAN EXPRESS echeck

For billing and other inquiries please call 1-800-PROPANE(1-800-776-7263) or 123-456-7000

4 ACCOUNT ACTIVITY

PREVIOUS STATEMENT BALANCE \$-10.63

Date	Reference No.	Qty	Description	Amount
Delivery 1:	JOHN Q. PUBLIC/000 ANY-STREET//ANY-TOWN ST 00000-0000			
09-23-16	65614	39.9	PROPANE PRICE PER GALLON 0.000	\$82.19
09-23-16	65614		SALES TAX	\$5.14
				\$87.33

STATEMENT BALANCE \$76.70

5

Account Number: 1110-000000
Due Date: UPON RECEIPT
Amount Due: \$76.70
Amount Paid \$
Please write your account number on your check

☐ Check box for address change (see reverse for details)

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Suburban Propane PO BOX G WHIPPANY, NJ 07981-0406

P1B1BW00100011 235978
JOHN Q. PUBLIC
000 ANY-STREET
ANY-TOWN, ST 00000-0000

SUBURBAN PROPANE-1108
PO BOX G
WHIPPANY, NJ 07981-0406

110810093015900000869200000869200000053308



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